

## Huckfield, David

---

**From:** Scott, Neil  
**Sent:** 13 May 2024 11:15  
**To:** Huckfield, David  
**Subject:** X/24/96772 UNIT 1, HEDGE END RETAIL PARK, CHARLES WATTS WAY - Removal of condition 17 (Delivery hours) of planning permission F/21/91821

Hi David

I've reviewed Sharp Redmores response, dated 18.3.24 in respect of my previous comments, and I note that they stand by their previous reports and comments.

In a similar fashion, I stand by my comments in respect of their report, and why I don't think it demonstrates the suitability of extended delivery hours.

From Eastleigh's perspective the key aspects to consider in terms of whether the operational hours should be extended are:

- Have Aldi made a case for requiring the extended hours given the low number of deliveries and wide hours they already have and previously agreed with us?
- Are three 1 day noise studies carried out over a number of years, including traffic flows likely altered by lockdown representative of the noise climate (variability) across the working week and weekend for the purposes of assessing impact? [Jon Pyke [the EHO at the time] did initially criticise their approach to obtaining background noise data however he didn't pursue this as he took a view that by limiting delivery hours we were striking an appropriate balance between operational flexibility and residential amenity]
- Should reliance be placed on noise measurements from a single delivery monitoring event, when previously the data used was based on a range of deliveries at similar stores, and therefore is this 'one off' representative of the range of noise levels likely to be generated. (Is it a reasonable worst case?)
- Planning policy advises that we consider noise change, i.e. the characteristics of the noise, and not just analysis by numbers. Is the intermittent and irregular noise of a delivery comparable or intrusive when compared the existing noise climate, distant road traffic, which is bland and featureless. This is more likely to be noticeable especially at night, when there will be fewer other noise occurring.
- Has the report demonstrated that extending the deliveries into times when people would expect to be sleeping, or trying to sleep, is acceptable? I think not, given its reliance on the numbers' rather than the context / character.

Regards

Neil

**Neil Scott**

**Senior Pollution Control Officer**

Planning & Environment - Pollution

**Ext.: 8304**

**Mobile: 07467012360**